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ML.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Chen, Mingtse; Annadata, Anil; Chan, Leon

Assignee: Siebel Systems, Inc.

Title: ADAPTIVE COMMUNICATION APPLICATION PROGRAMMING
                     INTERFACE

Serial No.:   09/823,828   Filed: March 31, 2001

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San Jose, California
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COMMISSIONER FOR PATENTS
Washington, D. C. 20231

PRELIMINARY AMENDMENT

Dear Sir:

Please make the following amendments to the above-referenced application:

In The Claims

The following is a clean version of the entire set of pending claims. In
accordance with 37 C.F.R. § 1.121(c)(I)(iii), Attachment A provides marked up versions
of the claims containing the newly introduced changes.

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1.   An inter-module interface definition comprising:

a command definition, wherein

        said command definition comprises commands for interfacing with a

                multi-channel, multi-media, communication queuing system.

2.   The inter-module interface definition of claim 1, wherein the command

definition includes at least one of the following channel driver commands to: request

A'
Cm.t

1